



Feed Ordering Guidelines

For the best service, it is important that we have the following information to complete your order:

- Your Name
- Farm Name
- 48-Hour Delivery Lead-Time
- Delivery Date and Day
- Delivery Time Window
- House Number
- Group or Flock Number
- Bin Numbers
- Tons in Each Bin
- Feed Item: Name and Number
- Medications, Additives, and Amount/Ton
- Any Special Instructions

FIRST DAY OF REQUESTED DELIVERY:	ORDER SHOULD BE PLACED:
Monday a.m.	Friday a.m.
Monday Anytime	Friday by 5 p.m.
Tuesday Anytime	Friday by 5 p.m.
Wednesday a.m.	Monday a.m.
Wednesday Anytime	Monday by 5 p.m.
Thursday a.m.	Tuesday a.m.
Thursday Anytime	Tuesday by 5 p.m.
Friday a.m.	Wednesday a.m.
Friday Anytime	Wednesday by 5 p.m.
Saturday a.m.	Thursday a.m.
Saturday Anytime	Thursday by 5 p.m.

CUSTOMER SERVICE HOURS

Monday-Friday
 7 a.m. to 5 p.m.
 Calls after hours are answered by Logistics.

FEED ORDERS

customerservice@thewengergroup.com
 1-855-WENGER (1-855-936-4377)

LOGISTICS

Logistics is staffed 24 hours a day, 7 days a week.

GENERAL INFORMATION & BILLING INQUIRIES

1-800-692-6008: Office
 Monday-Friday
 7 a.m. to 5 p.m.

ADDRESS

101 West Harrisburg Ave.
 P.O. Box 26
 Rheems, PA 17570
 www.wengerfeeds.com

QUALITY ASSURANCE INQUIRIES

Contact your Relationship Manager
 1-800-692-6008: Office